CARIBBEAN EXAMINATIONS COUNCIL

CARIBBEAN SECONDARY EDUCATION CERTIFICATE® EXAMINATION

20 MAY 2021 (a.m.)



FILL IN ALL THE INFO	ORMATION RE	QUESTED CLE	ARLY IN CAPITA	L LETTERS.	
TEST CODE 0 1 2	4 0 0 2	0			
SUBJECT PRINCIPLE	S OF BUSINESS	- Paper 02			
PROFICIENCY GE	NERAL				
REGISTRATION NUMB	ER				
		SCHOOL/CENT			
CAND	IDATE'S FULL N	JAME (FIRST, M	IDDLE, LAST)	~	
				1	
DATE OF BIRTH	D D M	М У	Y Y Y		
SIGNATURE					



FORM TP 2021111



TEST CODE **01240020**

MAY/JUNE 2021

CARIBBEAN EXAMINATIONS COUNCIL

CARIBBEAN SECONDARY EDUCATION CERTIFICATE® EXAMINATION

PRINCIPLES OF BUSINESS

Paper 02 - General Proficiency

2 hours

READ THE FOLLOWING INSTRUCTIONS CAREFULLY.

- 1. This paper consists of FIVE questions. Answer ALL questions.
- 2. Write your answers in the spaces provided in this answer booklet.
- 3. Do NOT write in the margins.
- 4. You are advised to take some time to read through the paper and plan your answers.
- 5. If you need to rewrite any answer and there is not enough space to do so on the original page, you must use the extra lined page(s) provided at the back of this booklet. Remember to draw a line through your original answer.
- 6. If you use the extra page(s) you MUST write the question number clearly in the box provided at the top of the extra page(s) and, where relevant, include the question part beside the answer.

DO NOT TURN THIS PAGE UNTIL YOU ARE TOLD TO DO SO.

Copyright © 2020 Caribbean Examinations Council All rights reserved.

01240020/MJ/CSEC 2021



Answer ALL questions.

1.	(a)	List FOUR instruments of exchange.
		(4 marks)
	(b)	Outline TWO ways in which money facilitates trade in the modern economy.
		(4 marks)

GO ON TO THE NEXT PAGE



State	TWO characteristics of EACH of the following types of businesses.
(i)	Sole proprietorships (sole traders)
(ii)	Public limited companies
(iii)	Cooperatives
	(6 marks)

(c)



(d)	Explain THREE ways in which businesses in a free market economy operate when compared to businesses in a planned economy.
	(6 marks

Total 20 marks



(a) Identify FOUR potential sources of conflict within the workplace.	
	••••
	••••
	••••
	••••
	••••
(4 marks	(S)
(b) List FOUR actions that employees may take to gain the upper hand during periods o conflict.	
	•••
	•••
	•••
	•••
(4 marks)	65



Descr in the	ibe EACH of the following strategies that may be used in the resolution of conflict workplace.
(i)	Grievance procedure
(ii)	Mediation
ZS	
(iii)	Arbitration
	(6 marks)

01240020/MJ/CSEC 2021

(c)



(d)	Explain TWO strategies that may be adopted by management to build good relationships between management and staff in the workplace.
	(6 marks)

Total 20 marks

01240020/MJ/CSEC 2021



3.	(a)	Distinguish between the 'subsistence level of production' and the 'domestic level of production'.
		(4 marks)
	(b)	List THREE characteristics of cottage industries.
		· · · · · · · · · · · · · · · · · · ·
		(3 marks)

01240020/MJ/CSEC 2021



(c)	(i)	State THREE functions of small businesses in rural communities.	
			•••••••
			•••••
			•••••

			••••••
			•••••
			•••••
			• • • • • • • • • • • • • • • • • • • •
	···		marks)
((ii)	State TWO advantages and TWO disadvantages of small businesses.	
			••••••
			•••••
			•••••
			•••••
			•••••
			••••••
			••••••
			•••••
			•••••
		(4)	marks)





(d)	The owner of a small manufacturing business is considering expanding her firm.
	Explain TWO possible effects the firm's growth may have on the internal operations of the business.
	(6 marks)

Total 20 marks



(a)	Defin	the EACH of the following forms of technology used in business.	
	(i)	E-commerce	
			••••••
			•••••
			•••••
			••••••
	(ii)	Global positioning system (GPS)	
			•••••
			••••••
			•••••
		(4 ma	ırks)
(b)	List FO		
	*********		•••••
	'		
	*********		•••••

	••••••		•••••
	**********		•••••

		(i) (ii) (iii)	(i) E-commerce (ii) Global positioning system (GPS) (4 ma





c) (Outline THREE advantages of supply chain operations to a lifth.
	(6 marks)



(d)	Explain TWO ways in which logistics could improve the competitiveness of a business.
	(6 marks)
	(

Total 20 marks

01240020/MJ/CSEC 2021



5.	(a)	List FOUR social services which are provided by a government for the citizens of its country.
		(4 marks)
	(b)	Outline TWO responsibilities of a government to its citizens.
		(4 marks)



c)	Describe THREE ways in which governments may assist in the development of the loca business sector.
	(6 marks)

01240020/MJ/CSEC 2021



d)	Education could be considered one of the great growth industries of developing economies.
	Explain TWO ways in which education could contribute to economic growth in the Caribbean region.
	(6 marks)

END OF TEST

IF YOU FINISH BEFORE TIME IS CALLED, CHECK YOUR WORK ON THIS TEST.

01240020/MJ/CSEC 2021

Total 20 marks



If you use this extra page, you MUST write the question number clearly in the box provided.
Question No.



If you use this extra page, you MUST write the question number clearly in the box provides.
Question No.

01240020/MJ/CSEC 2021



If you use th	is extra page, you MUST	write the question	n number clearly	in the box provided.
Question No.				
•••••		••••••		
•••••			••••••	
•••••			••••••	
•••••		•••••	***************************************	
•••••••••••		•••••••••••••••••••••••••••••••••••••••		
•••••		••••••	•••••	
••••••				•••••
			•••••	
•••••				
	•••••••••••••••••••••••••••••••••••••••	•••••	***************************************	••••••
••••••		•••••	••••••	
			•••••	
••••••			•••••	
•••••				
			•••••	••••••
		•••••••••••••••••••••••••••••••••••••••		
		••••••	•••••	

01240020/MJ/CSEC 2021



If you use this extra page, you MUSI write the question number clearly in the box provided.
Question No.

01240020/MJ/CSEC 2021



CANDIDATE'S RECEIPT

	INSTRUCTIONS TO CANDIDATE:	
1.	Fill in all the information requested clearly in capital letters.	
	TEST CODE: 0 1 2 4 0 0 2 0	
	SUBJECT: PRINCIPLES OF BUSINESS – Paper 02	
	PROFICIENCY: GENERAL	
	REGISTRATION NUMBER:	
	FULL NAME: (BLOCK LETTERS)	
	Signature:	
	Date:	
2.	Ensure that this slip is detached by the Supervisor or Invigilator and given to you when you hand in this booklet. Keep it in a safe place until you have received your results.	
	INSTRUCTION TO SUPERVISOR/INVIGILATOR:	
Sign the declaration below, detach this slip and hand it to the candidate as his/her receipt for this booklet collected by you.		
I hereby acknowledge receipt of the candidate's booklet for the examination stated above.		
	Signature: Supervisor/Invigilator	
	Date:	

